

# SRI LANKA ACCREDITATION BOARD for CONFORMITY ASSESSMENT

# **SPECIFIC CRITERIA FOR**

# BODIES PROVIDING CERTIFICATION OF ENVIRONMENTAL MANAGEMENT SYSTEMS

# **ABBREVIATIONS**

**IAF** International Accreditation Forum

**IEC** International Electro Technical Commission

PAC Pacific Accreditation Co-operation

**ISO** International Organization for Standardization

MD Mandatory Documents

**ID** Informative Documents

**EMS** Environmental Management Systems

**SLAB** Sri Lanka Accreditation Board for Conformity Assessment

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## 1. INTRODUCTION

- 1.1 The Accreditation Scheme for Certification Bodies of the Sri Lanka Accreditation Board (SLAB) is based on the requirements laid down in ISO/IEC 17021-1:2015 Conformity Assessment-Requirements for bodies providing audit and certification of management systems & ISO/IEC TS 17021-2:2012 Conformity Assessment-Requirements for bodies providing audit and certification of management systems; Part 2: Competence requirements for auditing and certification of Environmental management systems. Certification covers a wide range of conformity assessments in different fields of certification. Specific scope sectors under certification of Environmental Management Systems (EMS) for which SLAB offers accreditation based on ISO/IEC 17021-1 is given in *Appendix A*.
- 1.2 This document provides requirements considered necessary to be taken into account the type of scope sector, competency level of auditors, classification of risk levels and techniques involved and the expertise required for different risk levels based on the additional criteria published by the International / Regional Accreditation Organizations.
- 1.3 Certification bodies which provide EMS Certification as per ISO 14001 shall comply with any national laws and regulations, as applicable.
- 1.4 The scopes of EMS certification as per ISO 14001 requires a wide variety of techniques requiring different levels of knowledge and expertise in the performance of audits. ISO/IEC TS 17021-2 intends that all EMS auditors and other personnel involved in certification functions possess generic competence & the specific EMS knowledge. Competency requirements for auditing and certification of EMS described in ISO/IEC 17021-1 are prescribed in clause 6 & Annex A of this document and ISO/IEC TS 17021-2:2012 Conformity Assessment- Requirements for bodies providing audit and certification of management systems; Part 2: Competence requirements for auditing and certification of Environmental management systems. To ensure that those auditors who demonstrate the relevant competence are allowed to conduct EMS audits including technical experts and to provide for a higher level of consistency in the interpretation of requirements of those Standards in the assessment process and to facilitate the accreditation procedure, the complexity sectors / business sectors have been classified and listed in Appendix B.
- 1.5 This Specific Criteria document must be used in conjunction with ISO/IEC 17021-1 & ISO/IEC TS 17021-2.
- 1.6 This specific criteria document has been prepared by the Technical Advisory Committee on Management System certification and has been authorized for adoption by the Council of the Sri Lanka Accreditation Board (SLAB). ISO/IEC 17021-1, ISO/IEC TS 17021-2 and this document provide guidance for the accreditation of Certification bodies who are seeking accreditation and the assessors who are conducting assessments at certification Bodies of EMS. This document will be periodically reviewed and updated as and when required.

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## 2. TERMS & DEFINITIONS

For the purpose of this document, the terms and definitions given in ISO/IEC 17000, ISO/IEC 17021-1, ISO/IEC TS 17021-2, ISO 9000, ISO 9001 and ISO 19011 shall apply.

## 3. REFERENCES

ISO/IEC 17021-1:2015 Conformity Assessment- Requirements for bodies providing audit and certification of management systems.

ISO/IEC TS 17021-2:2012 Conformity Assessment- Requirements for bodies providing audit and certification of management systems; Part 2: Competence requirements for auditing and certification of Environmental management systems

IAF MD 1:2007 Certification of Multiple Sites Based on Sampling

IAF MD 2:2007 Transfer of Accredited Certification of Management Systems

IAF MD 3:2008 Advanced Surveillance and Recertification Procedures (ASRP)

IAF MD 4:2008 Use of Computer Assisted Auditing Techniques ("CAAT") for Accredited Certification of Management Systems

IAF MD 5:2015 Determination of Audit Time of Quality and Environmental Management Systems

IAF MD 7:2010 Harmonisation of Sanctions

IAF MD 10:2013 Assessment of Certification Body Management of Competence

IAF MD 11:2013 Application of ISO/IEC 17021 for Audits of Integrated Management Systems (IMS)

IAF MD 12:2016 Accreditation Assessment of Conformity Assessment Bodies with Activities in Multiple Countries

IAF MD 17:2015 Witnessing Activities for the Accreditation of Management Systems Certification Bodies

IAF ID1:2014 QMS and EMS Scopes of Accreditation

## **4. PRINCIPLES** (Clause 4 of ISO/IEC 17021-1)

The principles given in Clause 4 of ISO/IEC 17021-1:2015 are the basis for the subsequent specific performance and descriptive requirements in this specific criteria document. This specific criteria document does not give specific requirements for all situations that can occur. These principles should be applied as guidance for the decisions that may need to be made for unanticipated situations. Principles are not requirements.

The term "Management system" used in ISO/IEC 17021-1 shall be replaced by "Environmental management system" in the context of this specific criteria document.

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# 5 GENERAL REQUIREMENTS

## 5.1 **General** (*Clause 5.1 of ISO/IEC 17021-1*)

All the requirements given in Clause 5.1 of ISO/IEC 17021-1 shall apply.

# 5.2 **Management of impartiality** (Clause 5.2 of ISO/IEC 17021-1)

The certification body shall have a statement that it understands the importance of impartiality with regard to EMS certifications. Certification body shall publish impartiality statement / impartiality policy enabling easy access to the interested parties is concerned. Certification bodies may post impartiality statement in their home page.

The certification body and any part of the same legal entity shall not offer or provide consultancy on EMS implementation and related activities and Training for customers of the certification body.

The fact that the certification body employing the Auditor is known to have provided EMS consultancy or Management systems consultancy on the particular customer of the certification body within two years following the end of the consultancy, is likely to be considered as a high threat to impartiality.

## 5.3 Liability & financing (Clause 5.3 of ISO/IEC 17021-1)

The certification body shall evaluate possible risks arising from its certification activities and shall have arrangements to cover liabilities arising from its operations in each of its fields of activities and the geographic areas in which it operates. It is recommended to obtain insurance coverage or allocate a reserve for the above purposes.

It is recommended to evaluate certification body's finances and sources of income and demonstrate to the impartiality committee as specified in the clause 6.2 that initially and bi-annually in order to verify commercial or financial or other pressures do not compromise impartiality.

# **6. STRUCTURAL REQUIREMENTS** (Clause 6 of ISO/IEC 17021-1)

## 6.1. **Organization structure and top management** (Clause 6.1 of ISO/IEC 17021-1)

All requirements given in Clause 6.1 of ISO/IEC 17021-1 shall apply.

## 6.2. **Operational control** (Clause 6.2 of ISO/IEC 17021-1)

All requirements given in Clause 6.2 of ISO/IEC 17021-1 shall apply. The Certification Body shall conduct a risk analysis related to competence consistency and impartiality of branch offices, and other related entities considering the appropriate level and method of controls undertaken for the operation of certification Body. And records shall be maintained.

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- 7. RESOURCE REQUIREMENTS (Clause 7 of ISO/IEC 17021-1 & Clause 5 & 6 of ISO/IEC TS 17021-3)
- 7.1.1 **Competence of personnel** (Clause 7.1 of ISO/IEC 17021-1 & Clause 5,6,& 7 of ISO/IEC TS 17021-2)

All requirements given in Clause 7.1 of ISO/IEC 17021-1 & & Clause 5,6 & 7 of ISO/IEC TS 17021-2 shall apply.

Additionally, the certification body may have to comply as a team with specific knowledge and competence relevant to the complexity levels/ scope sectors as given in Appendix B or otherwise decided by the CB and agreeable to the assessment team to ensure that personnel are competent for the specific tasks.

The certification body shall define the competence requirements for each relevant EMS technical area and for each function in the certification activity. Risk and complexity are other considerations when deciding the level of knowledge needed for any of these functions. If the auditors in the audit team do not to have the same competence, the collective competence of the audit team shall be sufficient to achieve the audit objectives.

- 7.1.2 The specific knowledge and competency of personnel involved in certification process (Annex A, Table A.1 & A.2 of ISO/IEC TS 17021-2) shall be recorded for each complexity level/scope sector and evidence of records for such specific fields shall include at least the following:
  - Records on competences and performance evaluation
  - Audit team selection
  - Environmental terms, definitions and concepts
  - Quantification of environmental outputs <u>applicable</u> (environmental metrics)
  - Environmental monitoring and measuring techniques and analytical methods
  - Environmental aspects and impacts and the environmental significance
  - Design process
  - Environmental performance evaluation
  - Applicable legal requirements and other requirements
  - Emergency preparedness and response
  - Use of operational controls
  - Site-related factors

Aspect Specific Competence requirements of certification body for EMS auditing as shown in **Appendix A**, shall be consistent with the technical areas in which certification body operates.

- 7.2. **Personnel involved in the certification activities** (Clause 7.2 of ISO/IEC 17021-1 & Clause 5, 6, & 7 of ISO/IEC TS 17021-2)
- 7.2.1.1 All requirements given in Clause 7.2 of ISO/IEC 17021 & Clause 5,6, & 7 of ISO/IEC TS 17021-2 shall apply.
- 7.2.1.2 The certification body shall ensure that all personnel involved in the audit and certification activities possess the personnel attributes as described in the Annex D of ISO/IEC 17021-1 with evidence.

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7.3 Use of Individual External Auditors and External Technical Experts (Clause 7.3 of ISO/IEC 17021-1 & Clause 5, 6, & 7 of ISO/IEC TS 17021-2)

All requirements given in Clause 7.3 of ISO/IEC 17021-1 & Clause 5, 6, & 7 of ISO/IEC TS 17021-2 shall apply

Certification body shall collect information prior to association with any organization of external Personnel who may be assigned to audit or other potential applicants related to Certification body.

7.4 **Personnel records** (Clause 7.4 of ISO/IEC 17021-1 & Clause 5, 6, & 7 of ISO/IEC TS 17021-2)

All requirements given in Clause 7.3 of ISO/IEC 17021-1 & Clause 5, 6, & 7 of ISO/IEC TS 17021-2 shall apply

7.5 **Outsourcing** (Clause 7.5 of ISO/IEC 17021-1 & Clause 5, 6, & 7 of ISO/IEC TS 17021-2)

All requirements given in Clause 7.5 of ISO/IEC 17021-1 & Clause 5, 6, & 7 of ISO/IEC TS 17021-2 shall apply

**8. INFORMATION REQUIREMENTS** (Clause 8 of ISO/IEC 17021-1)

All requirements given in Clauses 8.1, 8.2, 8.3, 8.4 & 8.5 of ISO/IEC 17021-1shall apply

**9. PROCESS REQUIREMENTS** (Clause 9 of ISO/IEC 17021-1)

The requirements given in Clause from 9.1 to 9.9 of ISO/IEC 17021-1 and IAF MD-05 – Duration for QMS & EMS Audits shall apply.

**10.** MANAGEMENT SYSTEM REQUIREMENTS FOR CERTIFICATION BODIES (Clause 10 of ISO/IEC 17021-1)

All requirements given in Clause from 10.1 to 10.3 of ISO/IEC 17021-1 shall apply.

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## Appendix A

# SPECIFIC SCOPE SECTORS FOR BODIES PROVIDING ENVIRONMENTAL MANAGEMENT SYSTEMS CERTIFICATION

(For management systems other than FSMS)

#### **NACE Rev.2 code**

Division 33

#### Section A - Agriculture, Forestry and Fishing Division 01 1. Crop and animal production, hunting and related activities Forestry and logging Division 02 Fishing and aquaculture Division 03 Section B- Mining and Quarrying Division 05 4. Mining of coal and ignite 5. Extraction of crude petroleum and natural gas Division 06 6. Mining of metal ores Division 07 7. Other mining and quarrying Division 08 8. Mining support service activities Division 09 Section C - Manufacturing 9. Manufacture of food products Division 10 Division 11 10. Manufacture of beverages Division 12 11. Manufacture of tobacco products 12. Manufacture of textiles Division 13 13. Manufacture of wearing apparel Division 14 14. Manufacture of leather and related products Division 15 15. Manufacture of wood and of products of wood and cork, except furniture; manufacture of articles of straw and plaiting Division 16 materials 16. Manufacture of paper and paper products Division 17 Division 18 17. Printing and reproduction of recorded media 18. Manufacture of coke and refined petroleum products Division 19 19. Manufacture of chemicals and chemical products Division 20 20. Manufacture of basic pharmaceutical products and pharmaceutical preparations Division 21 21. Manufacture of rubber and plastic products Division 22 22. Manufacture of other non-metallic mineral products Division 23 Division 24 23. Manufacture of basic metals 24. Manufacture of fabricated metal products, except machinery and equipment Division 25 Division 26 25. Manufacture of computer, electronic and optical products Division 27 26. Manufacture of electrical equipment Division 28 27. Manufacture of machinery and equipment n.e.c. 28. Manufacture of motor vehicles, trailers and semi-trailers Division 29 29. Manufacture of other transport equipment Division 30 30. Manufacture of furniture Division 31 31. Other manufacturing Division 32

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32. Repair and installation of machinery and equipment

# Section D- Electricity, Gas, Steam and Air Conditioning Supply

| Section D- Electricity, Gas, Steam and Am Conditioning Supply  |   |
|--|---|
| 33. Electricity, gas, steam and air conditioning supply  | Division 35                               |
| Section E – Water supply; sewerage, waste management and remedia   | ation activities                          |
| <ul><li>34. Water collection, treatment and supply</li><li>35. Sewerage</li></ul>  | Division 36<br>Division 37                |
| <ul><li>36. Waste collection, treatment and disposal activities; materials recovery</li><li>37. Remediation activities and other waste management services</li></ul> | Division 38<br>Division 39                |
| Section F – Construction   |   |
| <ul><li>38. Construction of buildings</li><li>39. Civil Engineering</li><li>40. Specialized construction activities</li></ul>  | Division 41<br>Division 42<br>Division 43 |
| Section G - Wholesale and retail trade; repair of motor vehicles and   | motorcycles                               |
| 41. Wholesale and retail trade and repair of motor vehicles and  |   |
| Motorcycles  | Division 45                               |
| 42. Wholesale trade, except of motor vehicles and motorcycles  | Division 46                               |
| 43. Retail trade, except of motor vehicles and motorcycles   | Division 47                               |
|  | Division 17                               |
| Section H - Transportation and storage   |   |
| 44. Land transport and transport via pipelines   | Division 49                               |
| 45. Water transport  | Division 50                               |
| 46. Air transport  | Division 51                               |
| 47. Warehousing and support activities for transportation  | Division 52                               |
| 48. Postal and courier activities  | Division 53                               |
| Section I - Accommodation and food service activities  |   |
| 49. Accommodation  | Division 55                               |
| 50. Food and beverage service activities   | Division 56                               |
| Section J- Information and Communication   |   |
| 51. Publishing activities  | Division 58                               |
| 52. Motion picture, video and television programme production,   |   |
| Sound recording and music publishing activities  | Division 59                               |
| 53. Programming and broadcasting activities  | Division 60                               |
| 54. Telecommunications   | Division 61                               |
| 55. Computer programming, consultancy and related activities   | Division 62                               |
| 56. Information service activities   | Division 63                               |
|  |   |
| Section K- Financial and Insurance Activities  |   |
| 57. Financial service activities, except insurance and pension funding 58. Insurance, reinsurance and pension funding, except compulsory                             | Division 64                               |
| Social security  | Division 65                               |
| 59. Activities auxiliary to financial services and insurance activities  | Division 66                               |
| Section L - Real estate activities   |   |
| 60. Real estate activities   | Division 68                               |

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# Section M - Professional, scientific and technical activities

| 61  | Legal and accounting activities   | Division 69   |
|---|---|---|
|   | Activities of head offices; management consultancy activities   | Division 70   |
|   | Architectural and engineering activities; technical testing   | Division 70   |
| 00.   | and analysis  | Division 71   |
| 64.   | Scientific research and development   | Division 72   |
|   | Advertising and market research   | Division 73   |
|   | Other professional, scientific and technical activities   | Division 74   |
|   | Veterinary activities   | Division 75   |
|   | ·   | Division 73   |
| Sect  | tion N - Administrative and support service activities  |   |
| 68.   | Rental and leasing activities   | Division 77   |
|   | Employment activities   | Division 78   |
|   | Travel agency, tour operator reservation service and related  |   |
|   | activities  | Division 79   |
| 71.   | Security and investigation activities   | Division 80   |
|   | Services to buildings and landscape activities  | Division 81   |
|   | Office administrative, office support and other business support  |   |
| ,   | Activities  | Division 82   |
|   | Territes  | 21/18/01/02   |
| Sect  | tion O - Public administration and defense; compulsory social secu  | rity Education  |
| 74.   | Public administration and defense; compulsory social security   | Division 84   |
|   |   |   |
|   | tion P – Education  |   |
| 75.   | Education   | Division 85   |
|   |   |   |
| Sect  | tion Q- Human health and social work activities   |   |
|   |   | Division 96   |
| 76.   | Human health activities   | Division 86   |
| 76.<br>77.  | Human health activities Residential care activities   | Division 87   |
| 76.<br>77.  | Human health activities   |   |
| 76.<br>77.<br>78.   | Human health activities Residential care activities   | Division 87   |
| 76.<br>77.<br>78.   | Human health activities Residential care activities Social work activities without accommodation tion R - Arts, entertainment and recreation  | Division 87<br>Division 88  |
| 76.<br>77.<br>78.<br><b>Sec</b> (                             | Human health activities Residential care activities Social work activities without accommodation tion R - Arts, entertainment and recreation Creative, arts and entertainment activities  | Division 87<br>Division 88<br>Division 90   |
| 76.<br>77.<br>78.<br><b>Sec</b> (179.                         | Human health activities Residential care activities Social work activities without accommodation tion R - Arts, entertainment and recreation Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities   | Division 87<br>Division 88<br>Division 90<br>Division 91  |
| 76.<br>77.<br>78.<br><b>Sect</b><br>79.<br>80.<br>81.         | Human health activities Residential care activities Social work activities without accommodation tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities  | Division 87<br>Division 88<br>Division 90<br>Division 91<br>Division 92   |
| 76.<br>77.<br>78.<br><b>Sect</b><br>79.<br>80.<br>81.         | Human health activities Residential care activities Social work activities without accommodation tion R - Arts, entertainment and recreation Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities   | Division 87<br>Division 88<br>Division 90<br>Division 91  |
| 76.<br>77.<br>78.<br><b>Sec</b> (<br>79.<br>80.<br>81.<br>82. | Human health activities Residential care activities Social work activities without accommodation tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities  | Division 87<br>Division 88<br>Division 90<br>Division 91<br>Division 92   |
| 76.<br>77.<br>78.<br><b>Sect</b><br>79.<br>80.<br>81.<br>82.  | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities   | Division 87<br>Division 88<br>Division 90<br>Division 91<br>Division 92<br>Division 93  |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83.                     | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations   | Division 87<br>Division 88<br>Division 90<br>Division 91<br>Division 92<br>Division 93  |
| 76. 77. 78.  Sector 79. 80. 81. 82.  Sector 83.               | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods  | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95                                       |
| 76. 77. 78.  Sector 79. 80. 81. 82.  Sector 83.               | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations   | Division 87<br>Division 88<br>Division 90<br>Division 91<br>Division 92<br>Division 93  |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83. 84. 85.             | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods Other personal service activities  | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95 Division 96                           |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83. 84. 85.             | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods Other personal service activities  tion T - Activities of households as employers; undifferentiated goods  | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95 Division 96                           |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83. 84. 85. Sect pro-   | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods Other personal service activities  tion T - Activities of households as employers; undifferentiated good ducing activities of households for own use   | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95 Division 96                           |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83. 84. 85. Sect pro-   | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods Other personal service activities  tion T - Activities of households as employers; undifferentiated good ducing activities of households for own use Activities of households as employers of domestic personnel   | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95 Division 96  ds and services          |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83. 84. 85. Sect pro-   | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods Other personal service activities  tion T - Activities of households as employers; undifferentiated good ducing activities of households for own use Activities of households as employers of domestic personnel Undifferentiated goods- and services-producing activities of                                | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95 Division 96  Division 96  Division 97 |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83. 84. 85. Sect pro-   | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods Other personal service activities  tion T - Activities of households as employers; undifferentiated good ducing activities of households for own use Activities of households as employers of domestic personnel   | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95 Division 96  ds and services          |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83. 84. 85. Sect pro-   | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods Other personal service activities  tion T - Activities of households as employers; undifferentiated good ducing activities of households for own use Activities of households as employers of domestic personnel Undifferentiated goods- and services-producing activities of                                | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95 Division 96  Division 96  Division 97 |
| 76. 77. 78. Sect 79. 80. 81. 82. Sect 83. 84. 85. Sect pro-   | Human health activities Residential care activities Social work activities without accommodation  tion R - Arts, entertainment and recreation  Creative, arts and entertainment activities Libraries, archives, museums and other cultural activities Gambling and betting activities Sports activities and amusement and recreation activities tion S - Other service activities  Activities of membership organizations Repair of computers and personal and household goods Other personal service activities  tion T - Activities of households as employers; undifferentiated good ducing activities of households for own use Activities of households as employers of domestic personnel Undifferentiated goods- and services-producing activities of Private households for own use | Division 87 Division 88  Division 90 Division 91 Division 92 Division 93  Division 94 Division 95 Division 96  Division 96  Division 97 |

| SRI LANKA ACCREDITATION BOARD FOR CONFORMITY ASSESSMENT   |                                  |            |   |  |  |
|---|----------------------------------|------------|---|--|--|
| Title: Specific Criteria for EMS  Doc No: CS-GL(P)-02(AA) |                                  |            |   |  |  |
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# Appendix B

# COMPLEXITY SECTORS/BUSINESS SECTORS AND COMPETENCY REQUIREMENTS FOR AUDITORS OF EMS CERTIFICATION BODIES

# Personnel carrying out contract review

| Complexity Sectors | Low   | Medium   | High   | Special  |
|--------------------|---|--|--|--|
| Requirements       |   |  |  |  |
| Education          | Secondary Education ( GCE A/L Science stream, Diploma related to environmental studies)           | B Sc (Biological Science, Agriculture,<br>Forestry & Environmental Science,<br>Applied Science, NDT Diploma in<br>Environmental Studies or similar<br>qualification) | B Sc<br>(Biological Science, Agriculture,<br>Forestry & Environmental<br>Science, Applied Science) | Postgraduate degree in related field or 10 years experience with a degree                            |
| EMS Training       | Training on impacts and aspects evaluation  | Training on impacts and aspects evaluation   | Training on impacts and aspects evaluation   | Training on impacts and aspects evaluation   |
|                    | Introductory Training on ISO 14001  | Introductory Training on ISO 14001 Training on Environmental   | Introductory Training on ISO 14001   | Introductory Training on ISO 14001   |
|                    | Training on Environmental Management Principles   | Management Principles  Awareness training on legal and   | Specific Training on<br>Environmental Management<br>Principles in the relevant field               | Training on Environmental<br>Management Principles in<br>the relevant field (on-site)                |
|                    | Awareness training on legal and regulatory requirements   | regulatory requirements  | Awareness training on legal and regulatory requirements  | Awareness training on legal and regulatory requirements  |
| Audit Training     | successfully completed training in<br>audit processes based on the<br>guidance given in ISO 19011 | successfully completed training in audit processes based on the guidance given in ISO 19011  | successfully completed training<br>in audit processes based on the<br>guidance given in ISO 19011  | successfully completed<br>training in audit processes<br>based on the guidance<br>given in ISO 19011 |

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# Personnel carrying out contract review

| Complexity Sectors Requirements | Low   | Medium   | High                               | Special                                       |
|---------------------------------|---|--|------------------------------------|---|
| Competences                     | <ul> <li>Classification of comple</li> <li>Deployment of EMS a requirements as per IAF</li> </ul> | apply knowledge and skills in the follow exity categories / business sectors; aditor competences and requirements; MD 5; uirements and procedures related to con | Determination of the audit         | time and duration                             |
| Work experience                 | Minimum six month EMS sector  | Minimum six month EMS sector   | Minimum one year in the EMS sector | Minimum two<br>years in the<br>relevant field |

| SRI LANKA ACCREDITATION BOARD FOR CONFORMITY ASSESSMENT   |                                  |            |           |                 |                   |
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| Complexity Sectors Requirements | Low  | Medium   | High   | Special  |
|---------------------------------|--|--|--|--|
| Requirements                    |  |  |  |  |
| Education                       | B Sc ( Biological Science / Engineering, with Environmental subjects, Agriculture, Forestry & Environmental Science, Applied Science, NDT Diploma in Environmental Studies or similar qualification) | B Sc (Biological Science/ Engineering, Agriculture, Forestry & Environmental Science, NDT Diploma in Environmental Studies with five years experience in the relevant field and Applied Science) | Postgraduate degree in related field or 10 years experience with a degree  | Postgraduate degree in related field or 10 years experience with a degree  |
| EMS Training                    | Successfully completed Lead Auditor Training Course in ISO 14001  Awareness training on legal and regulatory requirements Training on Environmental Aspects Evaluation and operational controls      | Successfully completed Lead Auditor<br>Training Course in ISO 14001  | Successfully completed Lead Auditor Training Course in ISO 14001  Awareness training on legal and regulatory requirements  Training on Environmental Aspects Evaluation and operational controls | Successfully completed Lead Auditor Training Course in ISO 14001  Awareness training on legal and regulatory requirements  Training on Environmental Aspects Evaluation and operational controls related to specific filed |

| SRI LANKA ACCREDITATION BOARD FOR CONFORMITY ASSESSMENT   |                                  |            |           |                                |      |
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| Complexity Sectors | Low   | Medium  | High   | Special   |
|--------------------|---|---|--|---|
| Requirements       |   |   |  |   |
| Audit Training     | Successfully completed training in audit processes and techniques based on the guidance given in ISO 19011.   | Successfully completed training in audit processes based on the guidance given in ISO 19011.  | Successfully completed training in audit processes based on the guidance given in ISO 19011.   | Successfully completed training in audit processes based on the guidance given in ISO 19011.  |
|                    | Successfully completed Lead<br>Auditor Training Course in<br>ISO 14001  | Successfully completed Lead<br>Auditor Training Course in ISO<br>14001  | Successfully completed Lead Auditor Training Course in ISO 14001.  | Successfully completed Lead Auditor Training Course in ISO 14001  |
| Work Experience    | Minimum three years full time work experience including at least one year work experience in quality assurance or EMS functions in the related sector | Minimum five years full time work experience including at least two years work experience in quality assurance or EMS functions in the related sector (industry, manufacturing, processing) | Minimum six years full time work experience including at least two years work experience in quality assurance or EMS functions in the related sector ( | Minimum ten years full time work experience including at least four years work experience in quality assurance or EMS functions in the related sector |
|                    |   | The number of total wok experience may be reduced by one year if the auditor has completed post-secondary education.  | industry,<br>manufacturing,  |   |

| SRI LANKA ACCREDITATION BOARD FOR CONFORMITY ASSESSMENT |                           |            |           |                     |                          |
|---|---------------------------|------------|-----------|---------------------|--------------------------|
| Title: Specific Cr                                      | iteria for EMS            |            |           | Doc No: CS-GL(P)-02 | 2(AA)                    |
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| Complexity                                | Low   | Medium  | High  | Special   |  |  |
|---|---|---|---|---|--|--|
| Sectors                                   |   |   |   |   |  |  |
| Requirements                              |   |   |   |   |  |  |
| Audit experience                          | Within last two years auditor has per auditor.  | Within last two years auditor has performed at least twelve EMS audit days in at least four organization under the leadership of qualification.   |   |   |  |  |
|   | For extension to next field within same complexity level CB shall demonstrate the auditor has the required competence through comprehensive training on the relevant field, six months of work experience and four EMS audits under qualified lead auditor in the new category. | For extension to next field within same complexity level CB shall demonstrate the auditor has the required competence through comprehensive training on the relevant field, one year of work experience and four EMS audits under qualified lead auditor in the new category. | within same complexity level<br>CB shall demonstrate the auditor<br>has the required competence<br>through comprehensive training | No extension until the fulfillment of required education.   |  |  |
| Maintaining the qualification of auditors | Minimum five external audits per year including at least two EMS audits or minimum ten EMS audit days per year.   | Minimum five external audits per year including at least two EMS audits or minimum ten EMS audit days per year.   | Minimum five external audits per year including at least two EMS audits or minimum ten EMS audit days per year.                   | Minimum five external audits per year including at least two EMS audits or minimum ten EMS audit days per year. |  |  |
| Competences                               | CB shall ensure that auditors demonstrate the ability to apply knowledge and skills in the following areas;   |   |   |   |  |  |

| SRI LANKA ACCREDITATION BOARD FOR CONFORMITY ASSESSMENT   |                                  |            |           |                |                          |
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| Complexity   | Low  | Medium   | High                                  | Special                    |  |  |
|--|--|--|---------------------------------------|----------------------------|--|--|
| Sectors  |  |  |                                       |                            |  |  |
|  |  |  |                                       |                            |  |  |
| Requirements   |  |  |                                       |                            |  |  |
|  | A) Audit principles ,procedu   |  |                                       |                            |  |  |
|  | To enable the auditor to apply those appropriate to different audits and to ensure that audits are conducted in a consistent and systematic manner. An auditor shall be able |  |                                       |                            |  |  |
|  | <ul> <li>to apply audit principles ,procedures and techniques</li> </ul>   |  |                                       |                            |  |  |
|  | <ul> <li>to plan and organize the wo</li> </ul>  |  |                                       |                            |  |  |
|  | <ul> <li>to conduct the audit within a</li> </ul>  |  |                                       |                            |  |  |
|  | <ul> <li>to prioritize and focus on m</li> </ul>   |  |                                       |                            |  |  |
|  |  | gh effective interviewing, listening, ob   |                                       | records and data,          |  |  |
|  |  | teness and consequences of using samp  | oling techniques for auditing,        |                            |  |  |
|  | <ul> <li>to verify the accuracy of col</li> </ul>  |  |                                       |                            |  |  |
|  |  | nd appropriateness of audit evidence to  |                                       | ions,                      |  |  |
|  |  | an affect the reliability of the audit fin   | dings and conclusions,                |                            |  |  |
|  | to work documents to record  | d audit activities,  |                                       |                            |  |  |
|  | • to prepare audit report,   | · · · · · · · · · · · · · · · · · · ·  |                                       |                            |  |  |
| Competences  |  | ity and security of information, and   | :11                                   |                            |  |  |
|  |  | ,either through personnel linguistic sk  | ins or through an interpreter         |                            |  |  |
|  | B) Management system and refere  |  | andit anitania Vnavyladaa and alvilla | in this area shall acres   |  |  |
|  |  | end the scope of the audit and to apply<br>ent systems to different organizations, |                                       | s in this area shall cover |  |  |
|  |  | nponents of the management system  |                                       |                            |  |  |
|  |  |  | duras or other management system      | documents used as audit    |  |  |
| <ul> <li>Environmental Management Systems standards, applicable procedures or other management system documents</li> </ul> |  |  |                                       |                            |  |  |
|  | <ul> <li>recognizing differences bety</li> </ul>   | ween, and the priority of ,the reference   | documents                             |                            |  |  |
|  | <ul><li>application of the reference</li></ul>   | documents to different audit situation and of documents, data and records.         |                                       | nology for authorization,  |  |  |

| SRI LANKA ACCREDITATION BOARD FOR CONFORMITY ASSESSMENT |   |            |           |                |                   |  |
|---|---|------------|-----------|----------------|-------------------|--|
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| Special   |  |  |  |  |  |  |
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|   |  |  |  |  |  |  |
|   |  |  |  |  |  |  |
|   |  |  |  |  |  |  |
| To enable the auditor to comprehend the organization's operational context. Knowledge and skills in this area shall |  |  |  |  |  |  |
| cover,  |  |  |  |  |  |  |
| <ul> <li>Organizational size, structure, functions and relationships,</li> </ul>                                    |  |  |  |  |  |  |
|   |  |  |  |  |  |  |
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| tion being audited.   |  |  |  |  |  |  |
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| of selected control   |  |  |  |  |  |  |
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| the EMS,  |  |  |  |  |  |  |
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**Technical Experts** 

| Complexity                                      | Low   | Medium  | High   | Special   |  |
|---|---|---|--|---|--|
| Sectors  Requirements                           |   |   |  |   |  |
| Education and work experience                   | Post-secondary education in the relevant environmental related industry (Complexity Sectors) being audited or i environmental aspects related to the sector.  At least three years work experience in the relevant field being audited. |   |  |   |  |
| Training on EMS and relevant legal requirements | Training on impacts and aspects evaluation  Introductory Training on ISO 14001  Introductory training on Environmental Management Principles and relevant legal and regulatory requirements   | Training on impacts and aspects evaluation  Introductory Training on ISO 14001  Introductory training on Environmental Management Principles and relevant legal and regulatory requirements | Training on impacts and aspects evaluation  Introductory Training on ISO 14001  Introductory training on Environmental  Management Principles and relevant legal and regulatory requirements | Training on impacts and aspects evaluation Introductory Training on ISO 14001 Introductory training on Environmental Management Principles and relevant legal and regulatory requirements |  |
| Training on Audit procedures and techniques     | Introductory training in audit proce<br>guidelines of the certification bodie<br>Terms and reference of the Technic   | s   | in ISO 19011 and procedures  | and relevant rules and  |  |

| SRI LANKA ACCREDITATION BOARD FOR CONFORMITY ASSESSMENT |   |            |           |                 |                   |  |
|---|---|------------|-----------|-----------------|-------------------|--|
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# Personnel granting certification

| Complexity  | Low   | Medium  | High   | Special   |
|---|---|---|--|---|
| Sectors  Requirements                                       |   |   |  |   |
| Education, EMS training, audit training and work experience | Personnel who take the decision training and work experience as  It is not mandatory for personnel                    | EMS training, audit   |  |   |
| Training on EMS and relevant legal requirements             | Training on impacts and aspects evaluation  Introductory Training on ISO 14001  | Training on impacts and aspects evaluation  Introductory Training on ISO 14001  | Training on impacts and aspects evaluation  Introductory Training on ISO 14001                               | Training on impacts and aspects evaluation Introductory Training on ISO 14001 |
|   | Introductory training on<br>Environmental Management<br>Principles and relevant legal<br>and regulatory requirements. | Introductory training on<br>Environmental Management<br>Principles and relevant legal<br>and regulatory requirements. | Introductory training on Environmental Management Principles and relevant legal and regulatory requirements. | Introductory<br>training on<br>Environmental                                  |
|   |   |   | regulatory requirements.   | relevant legal and regulatory requirements.                                   |

| SRI LANKA ACCREDITATION BOARD FOR CONFORMITY ASSESSMENT   |                                  |            |           |                 |                          |
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# Personnel granting certification

| Complexit<br>Sectors     | y     | Low  | Medium   | High  | Special                            |                                  |               |
|--------------------------|-------|--|--|---|------------------------------------|----------------------------------|---------------|
| Requirements             |       |  |  |   |                                    |                                  |               |
| •                        |       | Personnel granting certification shall       | ll demonstrate the ability to apply                              | knowledge and skills in the fol             | lowing areas;                      |                                  |               |
| Training on              | Audit | <ul> <li>current principles of er</li> </ul> | nvironmental aspects evaluation                                  |   |                                    |                                  |               |
| procedures<br>techniques | and   | <ul> <li>relevant operational co</li> </ul>  | ontrols  |   |                                    |                                  |               |
| 1                        |       | <ul> <li>methodologies used for</li> </ul>   | or determination, implementation a                               | and management of control me                | easures ( Significant              |                                  |               |
|                          |       | Environmental impact                         | ts and operational controls) and                                 | the ability to assess the effect            | ctiveness of selected              |                                  |               |
|                          |       | control measures,                            |  |   |                                    |                                  |               |
|                          |       | <ul> <li>corrections and correct</li> </ul>  | ective actions to be taken with regards to environmental impacts |   |                                    |                                  |               |
|                          |       | <ul><li>assessment of potentia</li></ul>     | l environmental aspects linked to t                              | he customer's activities,                   |                                    |                                  |               |
|                          |       | <ul><li>evaluation of environn</li></ul>     |  |   |                                    |                                  |               |
|                          |       |  |  | <ul> <li>laws and regulations re</li> </ul> | elevant to environmental issues in | order to conduct effective audit | t of the EMS, |
|                          |       | <ul><li>products, processes and</li></ul>    | d practices of the specific sector                               |   |                                    |                                  |               |
|                          |       | <ul> <li>relevant environmenta</li> </ul>    | atal management systems requirements                             |   |                                    |                                  |               |
|                          |       | <ul> <li>relevant environmental</li> </ul>   | l protection standards   |   |                                    |                                  |               |
|                          |       | <ul><li>assessment and review</li></ul>      | of an audit report for accuracy and                              | d completeness                              |                                    |                                  |               |
|                          |       | <ul><li>assessment and review</li></ul>      | of the effectiveness of corrective                               | actions                                     |                                    |                                  |               |
|                          |       | <ul><li>certification process</li></ul>      |  |   |                                    |                                  |               |

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# Appendix C

# COMPOSITION OF THE TECHNICAL ADVISORY COMMITTEE

| 1. | Dr. Mahesh Wanajith Jayaweera,                                  |          |
|----|---|----------|
|    | Department of Civil Engineering,                                |          |
|    | University of Moratuwa,   | Chairman |
| 2. | Mr. Manjula Hettiarachchie,                                     |          |
|    | Management Representative/Manager (Compliance),                 |          |
|    | Colombo Dockyard PLC,   | Member   |
| 3. | Mr.Samantha Kumarasena,   |          |
|    | CEO,  |          |
|    | National Cleaner Production Centre.                             | Member   |
| 4. | Ms. S U Narangoda,  |          |
|    | Director,   |          |
|    | System Certification Division,                                  | Member   |
|    | Sri Lanka Standard Institute.                                   | Wichidel |
| 5. | Mr. Thusitha Amarasinghe,                                       |          |
|    | Production Manager,   |          |
|    | Harcros Chemicals PLC.  | Member   |
| 6. | Mr. T G G Dharmawardena,  |          |
|    | Deputy Director General,  |          |
|    | Sri Lanka Standard Institute.                                   | Member   |
| 7. | Dr. W M Palipana,   |          |
|    | Deputy Commissioner of Occupational and Hygiene Division,       |          |
|    | Department of Labour, Labour Secretariat.                       | Member   |
| 8. | Mr. W R K Fonseka,  |          |
|    | Principal Research Engineer, Environmental Technology Division, |          |
|    | Industrial Technology Institute.                                | Member   |

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| Title: Specific Cr                                      | Title: Specific Criteria for EMS  Doc No: CS-GL(P)-02(AA) |            |                                |                          |  |
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